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Leveraging AI and LLM Models in Call Data Records Analysis for Law Enforcement Agencies

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ABSTRACT: Call Detail Record (CDR) has emerged as a critical information source in Counter Insurgency and Counterterrorism environment, enabling the Law Enforcement Agencies to monitor, analyse, and derive insights from the data. With increase in militancy activities in various areas in the country, it has become imperative for the agencies to process and analyse a huge amount of call data records in order to monitor suspects. Processing of these huge records requires manual effort, even when many software solutions are available. With the advancements in artificial intelligence (AI), large language models (LLMs) can revolutionize the interpretation of CDRs to generate actionable technical intelligence (TechInt). This paper explores the integration of AI, particularly NLP and LLMs, in CDR analysis, demonstrating their potential especially to enhance CI and CT operations. We delve into techniques that make use of AI to detect suspicious activity, uncover hidden networks, and derive insights that would be difficult or impossible to detect through traditional methods.

KEYWORDS: Call Detail Record (CDR), Law Enforcement Agencies, large language models (LLMs), actionable technical intelligence (TechInt), Counter Insurgency (CI), Counter Terrorism (CT)

I.INTRODUCTION

In the rapidly evolving landscape of CI and CT, there is an increasing need for advanced technologies capable of generating timely and actionable intelligence. One of the key data sources for such intelligence is Call Detail Records (CDRs), which provides metadata about communications, including the time, duration, and parties involved in a call or message. However, the sheer volume and complexity of CDR data makes manual analysis inefficient and prone to human error.

AI and LLM models are potential solutions to transform the way CDR data is processed, offering the ability to automate and enhance analysis procedure. These technologies, fueled by large datasets and sophisticated algorithms can enable analysts to extract deeper insights, discover hidden patterns, and predict suspicious activities.

Large language models (LLMs) are sophisticated artificial intelligence (AI) systems that can comprehend and produce language that is similar to that of humans. These transformative models may generate original content in response to prompts and forecast the likelihood of word sequences using statistical techniques such as n-gram models. They are notable for their capacity to understand intricate grammatical patterns, frequently generating writing that is identical to that composed by humans. LLMs are notable for their "in-context learning," which is based on deep learning techniques and large amounts of text data and allows them to produce pertinent text in response to particular requests[1].

This paper aims to outline how AI and LLM models can be used to improve CDR analysis, ultimately facilitating the generation of intelligence for Law Enforcement Agencies.

II. RELATED WORK

LLM Models For Specific Domains

Despite having strong ability in a variety of tasks, general-purpose LLMs do noticeably worse on tasks requiring domainspecific expertise, including those in banking, telecommunications, or mathematics. To improve LLM performance in these domains, domain-specific modification is therefore crucial. The first financial LLM, BloombergGPT [2], for



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example, was pre-trained on a substantial corpus of general and financial data. FinGPT was created by fine-tuning general-purpose LLMs using 34 online curated data sources and using Retrieval Augmented Generation (RAG) because pre-training LLMs from scratch is expensive. WizardMath, which outperforms a variety of general-purpose and math-specialized LLMs, was trained using Reinforcement Learning from Evol-Instruct Feedback (RLEIF) to enhance LLMs' mathematical problem-solving skills.

Niche Technology In CDR Analysis

1. Traditional methods used for CDR analysis.

• Statistical Analysis: Using statistical techniques to identify patterns and trends in call data, such as call frequency, duration, and timing.

• Machine Learning: Employing algorithms to predict customer behavior, detect fraud, and optimize network performance.

• Data Visualization: Creating visual representations of call data to help identify patterns and insights more easily.

• Database Queries: Running queries on large databases to extract specific information from CDRs, such as call logs, billing information, and usage statistics.

All the commercially available software solutions in the market use conventional methodologies and algorithms for analyzing the CDR. These softwares requires human intervention to extract intelligence out of the analysis.

Various researched have worked previously on improving the efficiency of analyzing CDRs. One such research is carried out by using Big Data Analytics[3] and Call Data Records/Internet Protocol Data Records Analysis Using K Means and RFM Algorithm [4].

2. The Role of CDR Analysis in CI and CT

CDR analysis involves examining metadata related to communications between individuals, including voice calls, text messages, and internet-based communications.

This data does not include the actual content of the calls but provides metadata that can be instrumental in investigations for the officers involved in the investigations. Key elements of CDRs typically include:

• A PARTY and B PARTY: These fields list the numbers involved in the communication. "A PARTY" refers to the caller or the sender of the message, while "B PARTY" refers to the recipient.

• DATE and TIME: The date and time of each call or message, providing a timestamp for when the communication occurred.

• DURATION: The length of the call in seconds. If the communication type is SMS, the duration is usually marked as 0.

• CALL TYPE: This indicates whether the communication was a call (e.g., CALL-IN) or an SMS (e.g., SMT-SMS).

• CELL ID: Identifiers related to the cell towers used for the communication. This can be useful in determining the approximate location of the caller or recipient.

• IMEI and IMSI: The IMEI (International Mobile Equipment Identity) number identifies the mobile device, and the IMSI (International Mobile Subscriber Identity) identifies the subscriber's SIM card.

• LOCATION INFORMATION: Latitude and longitude data indicate the location of the communication, which can be useful in geolocation analysis.

• CONNECTION DETAILS: Information about the connection type (e.g., prepaid or postpaid), network operator, and other technical details.

• LRN (Location Routing Number): This field helps in identifying the routing information used during the call.

• CALL FORWARDING and SMSC: Information related to call forwarding numbers and SMS Center (SMSC) numbers that handled the SMS.

For the agencies, this data provides critical insights into an individual's communication habits, relationships, and movement patterns. Intelligence agencies use CDRs to:



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3. Importance of CDR Analysis in CI/CT Operations

1. Link & Network Analysis: By analyzing CDRs, investigators can map out communication networks and identify connections between individuals. This is particularly useful in CT operations where it is vital to understand the structure and hierarchy of terrorist cells and common links between people(Fig 1).

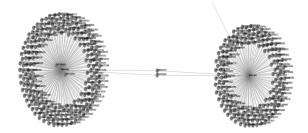


Fig 1. Graphical representation of Link Analysis.

2. Pattern Recognition: CDR analysis helps in identifying communication patterns, which can be used to profile behaviors and routines. Repetitive calling patterns, frequency of communication, or sudden changes in behavior can be indicators of illicit activity or an upcoming event.

3. Geolocation Tracking: The cell tower data in CDRs provides a way to track the movements of suspects (Fig 2) in real-time or retrospectively. This capability is essential for tracking the movements of known or suspected individuals, correlating their locations with events of interest, or narrowing down their possible whereabouts.



Fig 2. Plotting of movement pattern of the suspect on the map.

4. Anomaly Detection: Sudden changes in communication behavior or unusual calling patterns can indicate a shift in activity. Detecting these anomalies early can provide actionable intelligence to prevent potential threats.

5. Historical Analysis: Historical CDR data (Fig 3) allows analysts to piece together timelines of activities related to specific incidents. This capability can help reconstruct past events to understand the sequence of actions leading to a particular event or the role of different actors. The mobile numbers and call records of history sheeters and people with criminal records can be stored in database and further any new connections with any other mobile number can be detected.



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Fig 3. The. xlxs record of a sample CDR file.

The challenge lies in the sheer volume and complexity of CDR data. Traditional manual methods of analysis are slow, labour-intensive, and often unable to keep pace with the real-time nature of modern threats. AI and large language models (LLMs) become crucial in such scenarios to efficiently utilise and optimise the analysis process.

III. METHODOLOGY

LLMs (Large Language Models).

Essentially, these are AI systems designed to understand and generate human language in a very sophisticated manner. They do this by learning patterns in massive amounts of text data. Here's a snapshot of some notable ones:

- GPT (Generative Pretrained Transformer): GPT was one of the first large language models (LLMs) created by OpenAI. It laid the groundwork for future models, showcasing the power of transformer-based architectures in generating text that makes sense and flows naturally.
- GPT-2: Building on the original GPT, GPT-2 is a much larger and more capable model. It generates more coherent and contextually accurate text, even over longer pieces, which makes it great for tasks like translation, summarizing content, and even writing creatively.

• GPT-3: The third version from OpenAI, GPT-3, took things to the next level with a massive 175 billion parameters. It's renowned for its ability to tackle a wide range of language tasks with minimal training. Whether it's writing essays, coding, answering questions, or even crafting poetry, GPT-3 does it all.

• GPT-Neo: Developed by EleutherAI[5] as an open-source alternative, GPT-Neo is inspired by GPT-3. It aims to offer a similar level of text generation and understanding without the limitations of proprietary systems. This model is part of a wider movement to make powerful AI technology more accessible to everyone.

Rea	Know	Conver ledge	Cre	Pers	Story Onality	En En	
-0	know know	Conver ledge	sation .	Perso ativity	nality	telling En	Deathy
LaMDA	0.84	0.69	1.0	0.53	0.85	0.58	0.94
ChatGPT	0.74	0.82	0.92	0.77	0.72	0.74	0.7
GPT-3	0.87	0.86	0.72	0.75	0.66	0.72	0.49
T5	0.7	0.6	0.19	0.51	0.1	0.36	0.04
PaLM	0.76	0.56	0.21	0.24	0.21	0.18	0.17
BLOOM	0.48	0.35	0.29	0.36	0.15	0.18	0.24
Turing-NLG	0.56	0.42	0.29	0.07	0.16	0.07	0.0

Fig 4. Comparison of Various Open-Source LLM Models.



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After a deliberate consideration and understanding of all the open source LLM models available (Fig 4) Llama-3.2-3B-Instruct by META [6] is used to implement and understand the outcomes.

The Llama 3.1 series offers multilingual large language models (LLMs) that are pretrained and instructiontuned, available in 1B and 3B parameter sizes, designed to handle a wide range of text inputs and outputs. The Llama 3.2 models, specifically tuned for text-only, are tailored for multilingual dialogue applications, including tasks like information retrieval and summarization. These models excel on many standard industry benchmarks, often outperforming both open-source and proprietary chat models [7].

Model Architecture: The Llama 3.1 model is built as an auto-regressive language model with an enhanced transformer framework, designed to generate text by predicting the next word in a sequence. To improve its relevance and ensure it aligns with human expectations for helpfulness and safety, tuned versions of Llama 3.1 (Fig 5) go through supervised fine-tuning (SFT) and use reinforcement learning guided by human feedback (RLHF). This combination helps the model better understand and adapt to human preferences.

	Training Data	Params	Input modalities	Output modalities	Context length	GQA	Token count	Knowledge cutoff
Llama 3.1 (text	A new mix of publicly	8B	Multilingual Text	Multilingual Text and code	128k	Yes	15T+	December 2023
only)	available online data.	70B	Multilingual Text	Multilingual Text and code	128k	Yes		
		405B	Multilingual Text	Multilingual Text and code	128k	Yes		

Fig 5 : Performance statistics of Llama 3.1

Training of LLMs

Training large language models (LLMs) involves gradually introducing additional knowledge to enhance the model's capabilities. This knowledge can be drawn from various sources, such as structured databases like FreeBase or WikiData, organization-specific data, or proprietary APIs. To integrate this information effectively, one technique is to use adapter networks—smaller networks inserted between the layers of the LLM (Fig 6). These adapter networks enable the model to absorb and retain new information without requiring a complete retraining. By focusing only on the new data through adapters, the LLM can quickly adapt to specialized knowledge, making it more efficient and versatile for specific tasks[8].



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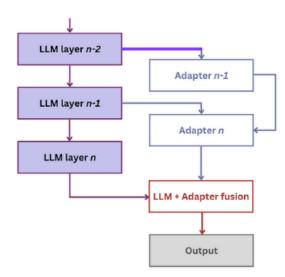


Fig 6. Architecture of adapter-based knowledge injection into LLMs

The training of this architecture happens in two steps, namely memorisation and utilisation:

1. During the memorization phase, the main LLM remains in a fixed or "frozen" state, while the adapter networks take on the task of learning new facts from the knowledge base. This learning is guided through a process called masked language modeling, in which portions of the information are intentionally concealed. The adapter networks then work to predict or reconstruct these hidden parts. This technique helps the adapters develop an understanding of the new knowledge by filling in the missing details, effectively embedding the new information within the model without altering the core LLM (Fig 7). This approach allows the LLM to expand its knowledge base efficiently while maintaining its original capabilities.

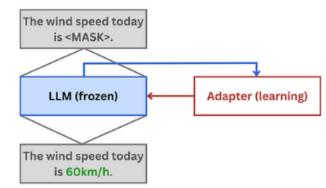


Fig 7: Adapters are trained during memorization

2. In the utilization phase, the language model (LM) begins to apply the facts that the adapter networks have learned for specific downstream tasks (Fig 8). At this stage, the adapter networks are kept "frozen" to retain the knowledge they've absorbed, while the main model's weights are adjusted and optimized for performance on the target tasks. This approach allows the LM to effectively use the specialized information provided by the adapters, enhancing its performance on new tasks without needing extensive retraining.



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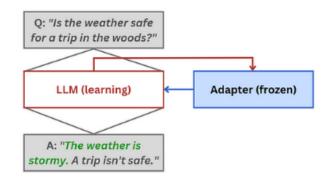


Fig 8. LLM learns to use adapter knowledge during the utilisation step

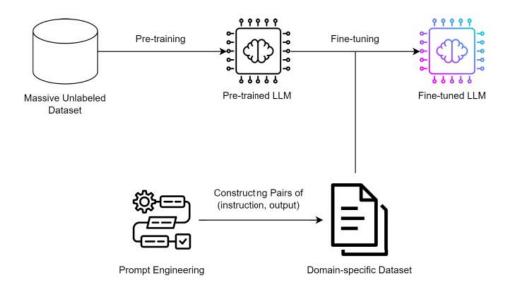


Fig 9. Fine Tuning the LLM Model

During inference, the hidden state generated by the LLM is combined with the output from the adapter using a fusion function to produce the final response.

While injecting knowledge at the architecture level allows for more efficient and modular retraining of smaller adapter networks, it does require significant engineering expertise to modify the model's architecture. A simpler alternative is input-level injection, where the model is fine-tuned(Fig 9) directly on the new facts. However, the downside is that this fine-tuning (Fig 10)can be costly and time-consuming each time the knowledge base changes, making it less practical for dynamic sources of knowledge.



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Fig 10. Fine Tuning the LLM Model – Python Code

Knowledge injection plays a crucial role in building domain-specific intelligence, which is becoming a major competitive advantage for specialized AI products. It also enables traceability, allowing the model to reference the original sources of its information. In addition to structured knowledge injection, there are ongoing efforts to incorporate multimodal information into large language models (LLMs). For example, in April 2022, DeepMind introduced Flamingo[9], a visual language model capable of processing text, images, and video together. Meanwhile, Google is developing Socratic Models, a flexible framework that allows different pre-trained models to work together through multimodal prompts, exchanging information in real-time without needing retraining.

Llama 3.1 was pretrained on a vast dataset (Fig 11), consisting of around 15 trillion tokens gathered from publicly available sources. This massive amount of data helped the model learn a broad range of language patterns and knowledge. For fine-tuning, in addition to using publicly available instruction-based datasets, Llama 3.1 was further refined with over 25 million synthetically generated examples. These synthetic examples were created to help the model improve its understanding of specific tasks or interactions, ensuring it could perform more effectively in a variety of real-world scenarios.



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Category	Benchmark	# Shots	Metric	Llama 3 8B	Llama 3.1 8B	Llama 3 70B	Llama 3.1 70B	Llam; 3.1 405B
General	MMLU	5	macro_avg/acc_char	66.7	66.7	79.5	79.3	85.2
	MMLU-Pro (CoT)	5	macro_avg/acc_char	36.2	37.1	55.0	53.8	61.6
	AGIEval English	3-5	average/acc_char	47.1	47.8	63.0	64.6	71.6
	CommonSenseQA	7	acc_char	72.6	75.0	83.8	84.1	85.8
	Winogrande	5	acc_char	-	60.5	-	83.3	86.7
	BIG-Bench Hard (CoT)	3	average/em	61.1	64.2	81.3	81.6	85.9
	ARC-Challenge	25	acc_char	79.4	79.7	93.1	92.9	96.1
Knowledge reasoning	TriviaQA-Wiki	5	em	78.5	77.6	89.7	89.8	91.8
Reading	SQuAD	1	em	76.4	77.0	85.6	81.8	89.3
comprehension	QuAC (F1)	1	fl	44.4	44.9	51.1	51.1	53.6
	BoolQ	0	acc_char	75.7	75.0	79.0	79.4	80.0
	DROP (F1)	3	fl	58.4	59.5	79.7	79.6	84.8

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Fig 11: Benchmark scores of Base Pretrained Models.

IV. RESULTS

CDR Analysis of a Mobile Number generated using the LLM model based on the below mentions parameters.

- Total IMEIs used
- Top 10 Contacts
- Least 5 Contacts
- Any Unusual activity



Fig 12: Generated Analysis of the Given CDR file.



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Fig 13. Detailed IMEI analysis done by the Model.

V. LIMITATIONS

While AI and large language models (LLMs) hold significant potential in analyzing Call Detail Records (CDRs)[10] for Law Enforcement Agencies, several important challenges need to be addressed:

1. Data Volume: The amount of CDR data generated can be enormous, making it a daunting task to process and analyze effectively. To extract meaningful insights from such vast amounts of information, there needs to be robust infrastructure for data management, storage, and processing, ensuring the analysis can be performed efficiently without overwhelming resources.

2. *Data Privacy:* The use of AI to analyze communication data brings up serious concerns regarding privacy. While the insights derived can be invaluable for security, especially in areas like national defense or law enforcement, it's essential to strike a careful balance between leveraging this data for security purposes and protecting individual privacy rights. This balance is critical to avoid violating personal freedoms while still addressing security needs.

3. Bias in AI Models: AI systems, including LLMs, can inadvertently inherit biases present in the data they are trained on. If these biases are not recognized and addressed, they can lead to unfair or discriminatory outcomes. For example, marginalized communities could be unfairly targeted or misidentified as threats, which could perpetuate harm and inequality. Ensuring fairness and minimizing bias is crucial for the responsible use of AI in sensitive applications like CDR analysis.

4. *False Positives:* While AI can greatly enhance decision-making, it is not perfect. There's always a risk of false positives—where the system mistakenly identifies someone as a threat when they are not. Relying too heavily on AI-generated insights without proper human oversight could lead to misidentifications, waste resources, and even cause wrongful accusations. It's important to use AI as a tool to assist decision-making, rather than a sole authority, ensuring that human judgment remains in the loop to catch potential errors.

VI. FUTURE WORK

AI and large language models (LLMs) have the potential to revolutionize the analysis of Call Detail Records (CDRs), which are critical for generating technical intelligence (TechInt) in counterintelligence and counterterrorism operations. CDRs, which contain metadata about communication patterns such as call duration, time, and participants, can provide valuable insights into suspicious behavior and possible threats. However, to fully unlock the power of AI in this domain, there are several key areas that require focused research and development. These areas not only promise to enhance the effectiveness of CDR analysis but also ensure that AI can be applied responsibly and efficiently in security-sensitive contexts.

1. *Real-Time Analysis with Edge AI [11].* One of the most promising directions is enabling real-time analysis of CDRs through edge AI. By processing data closer to its source, rather than sending it to centralized systems, edge AI can provide faster and more efficient insights. This would allow security teams to respond quickly to emerging threats,



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which is crucial in situations that demand immediate action. Research could focus on making AI models small and efficient enough to operate on local devices without sacrificing performance, allowing for quicker decision-making in real time.

2. Combining CDRs with Other Data Sources. Another exciting area for future research is the fusion of CDRs with other types of data, such as social media, financial transactions, or biometric information. By combining these data sources, AI can generate a much more detailed and accurate picture of suspicious activities and connections. For example, linking CDR data with financial transactions might help uncover patterns of terrorist financing. Research here would aim to create AI models that can integrate and analyze multiple data types simultaneously, providing deeper insights that wouldn't be possible with just one data source.

3. Improving LLMs for Better Understanding of Communication. As LLMs like GPT-4 and GPT-5 evolve, they will become even better at understanding the complexities of human communication. These models will be more adept at picking up on subtle nuances, like coded language or hidden meanings, which can be crucial in identifying threats. Future research could focus on enhancing these models to understand the intricacies of terrorist or criminal communications, including slang or regional dialects, and interpreting context more accurately. This will help analysts uncover hidden threats that might otherwise go unnoticed.

4. *Making AI More Explainable [12].* As AI systems are increasingly used to inform important decisions in counterintelligence and counterterrorism, it's crucial that these systems can explain how they reached a particular conclusion. Developing "explainable AI" (XAI) is vital to build trust with analysts, who need to understand why a pattern was flagged as suspicious. Research in this area could focus on creating AI models that provide transparent reasoning, allowing analysts to see the logic behind the system's recommendations and make more informed decisions.

5. *Reducing Bias in AI Models.* AI models can sometimes inherit biases from the data they are trained on, which is a significant concern in sensitive areas like counterterrorism. If not addressed, these biases could result in false positives or the wrongful targeting of certain groups. Future research should focus on ways to identify and correct biases in training data, ensuring that AI models are fair and accurate. This will help prevent discrimination and ensure that AI systems are used responsibly in high-stakes environments.

6. Scalability and Efficiency for Big Data. Given the sheer volume of CDR data and other intelligence sources, AI systems need to be scalable and efficient in processing massive datasets. Research could explore new algorithms or techniques that enable AI models to handle large amounts of data quickly without losing accuracy. These advancements would be crucial as data continues to grow, ensuring that AI models remain effective even as the amount of information to process increases.

7. *Improving Human-AI Collaboration.* While AI can be a powerful tool, it works best when combined with human expertise. Future research could explore how AI and human analysts can collaborate more effectively, allowing both to complement each other's strengths. This could involve developing user-friendly interfaces that allow analysts to easily interpret and refine AI-generated insights. Research could also focus on improving feedback loops, where human analysts can correct or adjust AI outputs, ensuring the system is always aligned with human judgment.

8. *Ethics and Legal Considerations.* As AI becomes more integrated into national security operations, it's essential to establish clear ethical and legal frameworks for its use. This includes ensuring AI systems respect privacy rights, avoid undue surveillance, and maintain accountability. Research could focus on developing guidelines for the responsible use of AI in counterterrorism and counterintelligence, ensuring that these powerful tools are used in a way that is transparent, ethical, and aligned with human rights.

VII. CONCLUSION

In this study, we investigated the revolutionary possibilities of artificial intelligence (AI) and large language models (LLMs) in the analysis of call detail records (CDRs), with a focus on their use in producing Technical Intelligence (TechInt) for counterterrorism (CT) and counterintelligence (CI). Intelligence agencies can identify hidden communication networks, questionable behavioral patterns, and minute deviations in large datasets that would otherwise



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be too big for manual analysis thanks to the integration of AI, particularly through methods like pattern recognition, anomaly detection, and network analysis. Furthermore, the use of LLMs deepens this analysis by enabling contextual analysis, sentiment recognition, and sophisticated text interpretation—all of which are critical for determining the intent or sentiment of communications, particularly when coded language or secret messaging is involved.

Our results show that AI and LLM-driven CDR analysis provides notable speed, scalability, and accuracy gains over traditional approaches. These technologies enable intelligence analysts to produce actionable insights more quickly by automating analysis and improving data interpretation. This is crucial for proactive threat mitigation in the quickly changing security world of today. The application of AI in this domain is not without difficulties, though. Concerns around model bias, data privacy, and false positive risk need constant attention, and ethical issues need to be carefully balanced to strike a balance between civil liberties and security.

Future developments in explainable AI, multimodal data fusion, and real-time CDR analysis may expand the use of AI and LLMs in CI and CT. The Law Enforcement Agencies must be deliberate while planning and implementation of the technology in real life. Intelligence organizations and researchers are urged to explore creative yet moral uses of AI technology as it advances in order to protect national security and preserve democratic principles. This study emphasizes how interdisciplinary cooperation is necessary to improve these technologies and make sure they are applied sensibly and successfully in the fight for international security.

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